

Thank you for taking the 2025 Spring Student Experience Survey. By participating in this 10 minute survey, you will be contributing to our understanding of your college experience. Your responses will be analyzed to inform decisions about student resources and guide future university planning efforts.

Your participation is confidential and voluntary. All survey data will be held in the strictest professional confidence. Any personal identifying information will never be publicly linked to your survey responses. You may refuse to answer any questions that you do not wish to answer or stop the survey at any time.

Please help us understand how NJIT can better support you for your success! If you have any questions about the survey, please contact njitsurvey@njit.edu.

Academic Program(s)

18. Please rate your level of satisfaction with the following aspects of the [Academic Program\(s\)](#), using the scale from “Not at all satisfied” to “Completely satisfied.”

	Not at all satisfied	Slightly satisfied	Moderately satisfied	Very satisfied	Completely satisfied	Not applicable/Unsure
(a) The overall quality of instruction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) Quality of your academic program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) Quality of academic advisement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) Availability of academic advisement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(e) Relevance of coursework to career development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

19. Please rate your level of satisfaction with the following aspects of the [Academic Program\(s\)](#), using the scale from “Not at all satisfied” to “Completely satisfied.” (Cont'd)

	Not at all satisfied	Slightly satisfied	Moderately satisfied	Very satisfied	Completely satisfied	Not applicable/Unsure
(a) Opportunities to work on research projects with faculty	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) Opportunities to work with other students in teams	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) Availability of professional development opportunities (e.g., internship, co-op)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) Accessibility of learning support resources on campus (e.g., tutoring centers, peer mentoring)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(e) Accessibility of Office of Accessibility Resources and Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Campus Life

20. Please rate your level of satisfaction with the following aspects of [Campus Life](#) using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

	Not at all satisfied	Slightly satisfied	Moderately satisfied	Very satisfied	Completely satisfied	Not applicable/Unsure
(a) Availability of cultural and social events	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) Opportunity for involvement in student clubs & organizations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) Personal security and safety on campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) Accessibility of physical health services (e.g., CityMD Urgent Care)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(e) Opportunities for on-campus employment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(f) Availability of intramural and club sports	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(g) Quality of social life at NJIT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

NOTE : Answer the below question only if answer to((Q#17 is 1))

21. How many student clubs, student organizations, or competitive non-athletic teams are you involved in? (Select one) (Select one option)

- ☐ 0
- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4+

NOTE : Answer the below question only if answer to((Q#21 is 1 OR 2 OR 3 OR 4+))

22. Please rate how much your interaction with other students in student clubs, organizations, or competitive non-athletic teams has contributed to your development of the following:

	Not at all	Slightly	Moderately	Substantially	Extremely	Not applicable/Unsure
(a) Developing leadership skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) Developing an ability to work with others to accomplish a goal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) Developing networking skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) Developing oral presentation skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(e) Developing your knowledge of how organizations work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(f) Learning how to resolve issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(g) Understanding how to succeed in competitive situations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

NOTE : Display this comment only if answer to (Q#6 is **Second-year OR Third-year OR Fourth-year OR Graduate**))

Experiential Learning

NOTE : Answer the below question only if answer to (Q#6 is **Second-year OR Third-year OR Fourth-year OR Graduate**))

23. During your time at NJIT, did you participate in any of the following experiential learning activities? (Select all that apply)

- ☐ Internship or Practicum
- ☐ Service-Learning Project
- ☐ Field Work
- ☐ Cooperative Education (Co-op)
- ☐ Study Abroad Program
- ☐ Laboratory Work
- ☐ Capstone Project
- ☐ Case Study Analysis
- ☐ Independent or Group Research Project
- ☐ Other (Please specify) _____
- ☐ I did not participate in any experiential learning activities.

NOTE : Answer the below question only if answer to (Q#6 is **Second-year OR Third-year OR Fourth-year OR Graduate**))

24. Are there any factors that have limited your participation in experiential learning activities? (Select all that apply)

- ☐ Awareness of available opportunities
- ☐ Availability of opportunities within my field of study
- ☐ Quality of programs
- ☐ Flexible scheduling to accommodate coursework
- ☐ Support for balancing work or family commitments
- ☐ Financial assistance or resources
- ☐ Guidance and support from faculty/staff
- ☐ Availability of academic credit for experiential learning activities
- ☐ Other (Please specify) _____

NOTE : Answer the below question only if answer to (Q#6 is **Second-year OR Third-year OR Fourth-year OR Graduate**))

25. To what extent did the experiential learning experiences you participated in at NJIT contribute to your career preparedness?

(Select one option)

- ☐ Not at all
- ☐ Slightly
- ☐ Moderately

- ☐ Very
- ☐ Extremely

Mental Health & Wellness

26. During the past four weeks, how often has mental health...

	Not at all	Rarely	Sometimes	Very often	All the time
(a) Affected your ability to get work done.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) Affected your relationships.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

27. Have you used C-CAPS? (Select one option)

- ☐ Yes
- ☐ No
- ☐ Other (Please specify) _____

NOTE : Answer the below question only if answer to((Q#27 is Yes OR Other (Please specify)))

28. Please rate your level of satisfaction with the following aspects of [Counseling and Psychological Services](#) using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

	Not at all satisfied	Slightly satisfied	Moderately satisfied	Very satisfied	Completely satisfied	Not applicable/Unsure
(a) Overall quality of your Counseling and Psychological Services (C-CAPS) experience.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) Ease of using Counseling and Psychological Services (C-CAPS).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) Timely access to Counseling and Psychological Services (C-CAPS).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

NOTE : Display this comment only if answer to((Q#17 is 2))

Library Services

NOTE : Answer the below question only if answer to((Q#17 is 2))

29. Which statement best describes your library preferences? (Select one option)

- ☐ I prefer to use Van Houten.
- ☐ I prefer to use Littman.
- ☐ I use both libraries.
- ☐ I only use library for digital resouces.
- ☐ I don't use library at all.

NOTE : Answer the below question only if answer to((Q#17 is 2))

30. Please rate your level of satisfaction with the following aspects of [Library Services](#) using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

	Not at all satisfied	Slightly satisfied	Moderately satisfied	Very satisfied	Completely satisfied	Not applicable/Unsure
(a) Access to the library's digital resources.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) Assistance provided by library staff.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) Access to group study spaces.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) Access to quiet study spaces.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(e) Overall Satisfaction with the library.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Food Services

³¹. Please rate your level of satisfaction with the following aspects of [Food Services](#) using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

	Not at all satisfied	Slightly satisfied	Moderately satisfied	Very satisfied	Completely satisfied	Not applicable/Unsure
(a) The overall quality of food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) The variety of food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) Accommodations for my cultural dietary restrictions (e.g., Halal, Kosher, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) Accommodations for my dietary preferences (e.g., vegan, low-fat, low-salt, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

NOTE : Display this comment only if answer to((Q#13 is **Yes**))

Residence Life

NOTE : Answer the below question only if answer to((Q#13 is **Yes**))

32. Please rate your level of satisfaction with the following aspects of [Residence Life](#) using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

	Not at all satisfied	Slightly satisfied	Moderately satisfied	Very satisfied	Completely satisfied	Not applicable/Unsure
(a) Residence life programming	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) Building amenities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) Maintenance of the buildings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) Security at the front desk	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

NOTE : Answer the below question only if answer to((Q#13 is **Yes**))

33. Please rate your level of agreement with the following statements:

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Not Applicable
(a) Living on campus is beneficial to my academic success.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) Living on campus improved my social connections.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) The residence halls are inclusive.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) I belong to a community in the residence hall.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

NOTE : Display this comment only if answer to((Q#17 is 1))

Campus Facilities

NOTE : Answer the below question only if answer to((Q#17 is 1))

34. Please rate your level of satisfaction with the following aspects of [Campus Facilities](#) using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

	Not at all satisfied	Slightly satisfied	Moderately satisfied	Very satisfied	Completely satisfied	Not applicable/Unsure
(a) Condition of classrooms, lecture halls, and science labs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) General condition of buildings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) General condition of grounds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) Availability of parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(e) Condition of campus dining facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

NOTE : Display this comment only if answer to((Q#17 is 2))

Administrative Services

NOTE : Answer the below question only if answer to((Q#17 is 2))

35. Please rate your level of satisfaction with the following aspects of [Administrative Services](#) using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

	Not at all satisfied	Slightly satisfied	Moderately satisfied	Very satisfied	Completely satisfied	Not applicable/Unsure
(a) Registrar office	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) Financial aid services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) Bursar office	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) Office of Global Initiatives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(e) Office of the Dean of Students (e.g., Title IX, Student Conduct, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

NOTE : Display this comment only if answer to((Q#17 is 1))

Technology Services

NOTE : Answer the below question only if answer to((Q#17 is 1))

36. Please rate your level of satisfaction with the following aspects of [Technology Services](#) using the scale from “Not at all satisfied” to “Completely satisfied.” If a statement does not apply or you are unsure, select the “Not applicable/Unsure” option for that statement.

	Not at all satisfied	Slightly satisfied	Moderately satisfied	Very satisfied	Completely satisfied	Not applicable/Unsure
(a) Helpdesk support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) NJIT's website (njit.edu)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) Computer labs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) WIFI	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(e) Student information system (e.g., course registration, scheduling, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(f) Campus computing resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(g) Overall IT services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Overall Experience

37. Please rate your level of agreement with the following statements:

	Strongly disagree	Somewhat disagree	Neutral	Somewhat agree	Strongly agree
(a) I feel that I belong at NJIT.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(b) I feel that I am respected at NJIT.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(c) I feel that I am welcomed at NJIT.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(d) I feel that I fit in at NJIT.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(e) I feel that there are others like me at NJIT.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

38. If you were to start college again, would you attend NJIT? (Select one) (Select one option)

- ☐ Definitely yes
- ☐ Probably yes
- ☐ Might or might not
- ☐ Probably not
- ☐ Definitely not

39. How likely is it that you would recommend NJIT to family, a friend or a colleague?

(Select one option)

0



1



2



3



4



5



6



7



8



9



10



Not at all
Likely

Extremely
Likely

40. What was the primary reason for you to recommend/not recommend NJIT to family, a friend, or a colleague?

41. If you could propose three changes to improve your student experience at NJIT, what would the three changes be?
